

EARTH HOME BUY & WIN CONTEST 2024

Terms and Conditions

1. Earth Home Buy & Win Contest (“Contest”) will run from 1 January 2024 to 29 February 2024 (“Contest Period”). Earth Home Products (Malaysia) Sdn. Bhd. (“Organiser”) reserves the right to shorten or extend the Contest Period without prior notice. The Contest will run for eight (8) Contest Weeks as follows:
 - a. Contest Week 1: 01 January 2024 – 11 January 2024;
 - b. Contest Week 2: 12 January 2024 – 18 January 2024;
 - c. Contest Week 3: 19 January 2024 – 25 January 2024;
 - d. Contest Week 4: 26 January 2024 – 01 February 2024;
 - e. Contest Week 5: 02 February 2024 – 08 February 2024;
 - f. Contest Week 6: 09 February 2024 – 15 February 2024;
 - g. Contest Week 7: 16 February 2024 – 22 February 2024;
 - h. Contest Week 8: 23 February 2024 – 29 February 2024.

All entries must be received by the Organiser by 11:59pm on 29 February 2024. Late entries will be disqualified.

2. This Contest is open to all citizens and permanent residents of Malaysia age 18 years and above (as at 1 January 2024) except the employees and immediate family members of the employees of the Organiser, including its affiliated and/or related companies, distributors, dealers, advertising and promotion agencies.
3. To participate in the Contest:
 - a. Purchase RM15.00 and above worth of Earth Home products in a single receipt at any participating outlet (physical or online) within the Contest Period. One (1) receipt entitles the participant to one (1) WhatsApp entry only. Every RM15.00 entitles the participant to one (1) Contest entry, eg:

Purchase Amount of Earth Home Products	Number of Contest Entry
RM12.50	0
RM15.90	1
RM33.80	2
RM62.00	4

- b. Send the following via WhatsApp to 017-3244341:
 - i. A clear photo of the entire and complete original receipt;
 - ii. NRIC Number;
 - iii. Full name as per NRIC.
 - b. Retain the original receipt dated within the Contest Period with matching receipt details as per WhatsApp entry as proof of purchase.
 - c. Participants may send as many WhatsApp entries as they wish but each entry must be accompanied with the required details and a different receipt for each entry.
 - d. Participants are not allowed to send more than one (1) WhatsApp entry with the same receipt to the Organiser.
 - e. In the event the same receipt is received by the Organiser in multiple entries, the earliest entry received shall be taken into consideration. The Organiser shall have the absolute discretion to reject any other entries thereafter with the same receipt whether it is with a different participant’s name or otherwise.
 - f. Only original and valid receipts with clear and complete details and product description will be accepted. Manual and handwritten receipts will not be accepted. Any receipt that is illegible, mutilated, altered, duplicated, re-printed, tampered with, not obtained legitimately, contains printing typographical, mechanical or other errors or the printing is unclear or does not contain the required information is invalid and will not be

accepted. The Organiser reserves the absolute right to disqualify any such invalid receipts without any prior notice.

- g. During the Contest Period, each Contest Day begins at 12:00am and ends at 11:59pm.
- h. In view that the line 017-3244341 is a special line provided by the Organiser, no acknowledgement of receipt will be sent by the Organiser with regard to entries submitted/sent from the participants to the Organiser via WhatsApp. Any enquiry/call to the line will not be entertained. For enquiry, participants may contact Earth Home at 03-77342118 (call) or 011-24387514 (WhatsApp), Monday to Friday, 9.30am to 5.30pm, excluding Selangor state and Public Holidays.
- i. The Organiser will not reimburse the participant for any charges incurred in submitting the entries, if any.
- j. Participants are permitted to participate in this Contest using a registered Malaysia mobile number and via the use of mobile phones only.
- b. The Organiser and the companies involved in this Contest shall not be held liable in any way for any delay, non-delivery and/or interruption of WhatsApp messages sent and shall not be held responsible for any unauthorised use of the mobile phone or subscriber's account in conjunction with the Contest.

4. Winners' selection:

- a. Grand Prize x 1 and First Prize x 1:
 - i. The Grand Prize and First Prize winners will be determined by the total number of qualified Contest entries received during the Contest Period divided by 2.5, for example, if the total number of qualified Contest entries is 10,001, then this number will be divided by 2.5 and rounded to the nearest lower whole number which is 4,000. Hence the 4,000th and 8,000th qualified entries will be shortlisted and stand to win the Grand Prize and First Prize respectively. In the event the shortlisted entry is disqualified, the next earlier entry will be the replacement winner, for example, the replacement winner for the 4,000th qualified entry is qualified entry 3,999th.
 - ii. The eligible Grand Prize winner (entry 4,000th from example above), will be invited to Klang Valley (Malaysia) to participate in an event to determine whether the participant is a Grand Prize winner. In the event the eligible Grand Prize winner does not win the Grand Prize, he/she will win the First Prize and the Grand Prize will be forfeited. When this happens, entry 8,000th will not win any prize. All travel costs and personal expenses incurred in participating in the event will be borne by the participant.
- b. Weekly Prize x 3 winners x 8 Contest Weeks:
 - i. The eligible Weekly Prize winners will be determined by the total number of qualified Contest entries received during the Contest Week divided by 18. For example, if the total number of qualified Contest entries received is 1,268, then this number will be divided by 18 and rounded to the nearest lower whole number which is 70. Hence the 70th, 140th, 210th qualified entries and so on will be shortlisted. The 1st, 7th and 13th shortlisted entries will be the eligible Weekly Prize winners for the week. If an eligible winner is disqualified, the following shortlisted entry will be the replacement winner, for example, if the 1st shortlisted entry is disqualified, the 2nd shortlisted entry will be the replacement winner. If the 7th shortlisted entry is disqualified, the 8th shortlisted entry will be the replacement winner.
- c. The eligible winners will be contacted by telephone and will be required to answer a question correctly before being declared a winner. In the event the eligible winner fails to answer the question correctly, the Organiser reserves the absolute right to disqualify the eligible winner. Should the first attempt to contact the eligible winner fail, i.e. no reply, telephone number not in service or no connection, etc, another two (2) attempts will be made within the next twenty four (24) hours of the first attempt. Where such

further attempts are unsuccessful, the Organiser reserves the right to disqualify the participant. The Organiser shall not be held liable in the event the winners cannot be contacted for whatsoever reasons.

- d. The eligible winners are required to submit to the Organiser all the original receipts and a copy of their NRIC within three (3) working days from the date of notification by Pos Laju/courier, failing which, the eligible winner shall be disqualified. The Organiser shall not bear any postage cost incurred by the winners, and shall not be responsible for any delay, non-delivery or missing post/courier.
5. Contest prizes:
- a. Grand Prize x 1: Honda City Hatchback 1.5L S.
 - b. First Prize x 1: RM13,000.00 Senheng vouchers.
 - c. Weekly Prize x 24: RM388.00 Touch 'n Go eWallet credit each.
 - d. The Grand Prize excludes insurance, registration, road tax and delivery whereby such costs will be borne by the winner. The Organiser has the absolute right to choose the colour of the vehicle depending on the stock availability.
 - e. The Touch 'n Go eWallet credit prizes will be sent to the phone number which the participant used when entering the Contest within eight (8) weeks after the Contest Period. Winners must have a valid registered Touch 'n Go eWallet account to receive the prize or winners must agree to register a Touch 'n Go eWallet account with the same said phone number in order to receive the prize. For the Touch 'n Go eWallet credit prizes that are sent directly to the winners, proof of sending is proof of receipt and handover of prize. The Organiser will take precautionary steps but will not be responsible if the prize is not received or late. The Organiser will not be responsible if the participant's phone number is invalid or not in service.
 - f. Weekly Prize winners in Sabah and Sarawak will receive RM388.00 Boost credit.
 - g. Each participant is allowed to win only one (1) Weekly Prize and one (1) Grand Prize or one (1) First Prize throughout the Contest Period.
 - h. All prizes must be claimed at winners' own expense within sixty (60) days after the Contest Period. All unclaimed prizes will be forfeited by the Organiser.
 - i. The Organiser reserves the right to reject any entry if the participant fails to fulfil the requirements stated for all prizes.
 - j. The participant may be required to produce a proof of identity for the purposes of verification. The only form of proof of identity accepted by the Organiser is either a Malaysia identity card or a valid Malaysia driving license. Failure to provide any proof of identity shall entitle the Organiser to disqualify the participant.
 - k. The Organiser reserves its absolute right to substitute any prize with that of similar value at any time without prior notice. All prizes are not transferable, refundable or exchangeable in any form for whatever reason. All prizes are given on an "as is" basis.
6. All personal costs and/or any other costs, fees and/or related expenses that are incurred to participate in the Contest and to redeem the prize is the sole responsibility of the participant.
7. Participants shall assume full liability and responsibility in case of any accident, injury, damage or claim resulting from participation in the Contest and from usage of prizes.
8. By participating in the Contest, participants consent to give their personal information to the Organiser and for the Organiser to process their personal information for purposes of the Contest, and the Organiser reserves the right to publish, use the participants' names and/or photographs plus their entries for purposes of publicity, advertising and/or trade without further compensation or notice and each participant shall not be entitled to make any claims for the use of their entries by the Organiser.

9. The Organiser collects personal identifiable information to provide services or to correspond with the participant. This information is stored in a manner appropriate to the nature of the data by the Organiser and is used to fulfil the participant's request(s). By submitting the participant's personal information, the participant acknowledges and confirms that permission is given to the Organiser and/or its authorised agents to use such information for the purpose of present and future marketing and promotional purposes and to improve its products and services. If the participant informs the Organiser via its Careline at 03-77342118 that such information should not be used as a basis for further contact, the Organiser will respect the participant's request. The participant's information will not be provided or shared with other third parties for their use.
10. By participating in the Contest, participants agree to be bound by the Terms and Conditions herein and decisions of the Organiser.
11. The Organiser reserves the right to amend, vary or modify these Terms and Conditions at any time and without any prior notice and the participants shall be bound by such changes to these Terms and Conditions.
12. The Organiser's decision shall be final. Any correspondence and call will not be entertained.